Estate Walkabout Inspection at Sutton Court
Inspected on 8th April 2016

The grade following the inspection for Sutton Court is Level A standard

Inspection carried out by:
R Brushette - South Essex Homes Estate Services Team Leader
S Smith – South Essex Homes Tenancy Services Assistant

Outcome of inspection:

General Comments

- It was noted during the inspection that it is evident that the refuse vehicles are driving onto the grass verge to access the bin room.
  P Baker, Estate Services will report this to the waste contractor Veolia.

Tenancy Services

- Bike chained to the 8th floor stairwell lobby.
  Tenancy Services to contact residents to request the bike is removed, if this is not removed then Caretaking Services can remove from site.

- One property has a front door with stickers on it which require removing.
  Issue to be investigated by Tenancy Services.

- Three vehicles parked on the hard standing area which states parking is prohibited.
  Issue to be investigated by Tenancy Services.
Repairs

- One property has a damaged front door.
  Issue to be investigated by Customer Services as previous repair works were raised regarding this property.

Scoring
All elements of inspection are scored 1 – 4 then scores are combined to produce an average figure.

- Level A (Excellent) – 3.8-4.0
- Level B (Good/Very Good) – 2.8-3.7
- Level C (In need of some attention) – 2.0-2.7
- Level D (In need of urgent attention) – 1.9-0

Average score following inspection for Sutton Court is Level A standard