Estate Walkabout Inspection at Norfolk Avenue
Inspected on 19th April 2016

The grade following the inspection for Norfolk Avenue is Level A standard

Inspection carried out by:
R Brushette - South Essex Homes Estate Services Team Leader
D Tomlinson – South Essex Homes Tenancy Services Officer
Z Seymour – South Essex Homes Maintenance Surveyor
S Frost – Resident of Norfolk Avenue

Outcome of inspection:

Caretaking

• Windowsills require dusting.
  To be completed by Caretaking Services during next site visit.

Grounds Maintenance

• Ivy is present on the front of Block 9-15.
  Issue reported to Southend Borough Council to complete necessary
  works in due course.

Repairs

• UPVC cover required for drain of the downpipe in Block 17-23.
  Order raised on 19/04/2016 Order No: 6826860/1 Due date: 18/05/2016

• Picket fencing between Block 9-15 and 17-23 requires renewing.
  Order raised on 19/04/2016 Order No: 6826861/1 Due date: 18/05/2016

• Force entry and lock change required for the rear door of Block 9-15.
  Order raised on 19/04/2016 Order No: 6826863/1 Due date: 18/05/2015
Tenancy Services

- Bulk and furniture present in the communal areas. Letter to be sent to residents regarding the removal of prohibited items.

Scoring
All elements of inspection are scored 1 – 4 then scores are combined to produce an average figure.
Level A (Excellent) – 3.8-4.0
Level B (Good/Very Good)– 2.8-3.7
Level C (In need of some attention)– 2.0-2.7
Level D (In need of urgent attention)- 1.9- 0

Average score following inspection for Norfolk Avenue is Level A standard