Estate Walkabout Inspection at Malvern
Inspected on 30\textsuperscript{th} September 2016

The grade following the inspection for Malvern is \textbf{Level B} standard

\textbf{Inspection carried out by:}
C Judge - South Essex Homes Estate Services Team Leader
S Bromley – South Essex Homes Surveyor
H Hamilton – South Essex Homes Tenancy Services Officer

\textbf{Outcome of inspection:}

\textbf{Caretaking Services}

- Stairwell requires attention in a couple of places.
  To be resolved by Caretaking Services during next site visit.

- Flooring requires stripping and polishing.
  Site to be added to list of deep clean works to be completed in due course.

- Stain present outside the ground floor lift lobby entrance.
  To be removed (where possible) by Caretaking Services during next site visit.

- Two small items present in the shed area awaiting collection.
  To be removed by Caretaking Services if still present by 05/10/2016

- Garage and car park areas require sweeping.
  To be completed by Caretaking Services during next site visit.

\textbf{Tenancy Services}

- Bikes present outside one property.
  H. Hamilton, Tenancy Services Officer to contact resident to remove.
Repairs

- One bollard is damaged. Issue reported to Kiers to attend site by 30/11/2016

- Walkway leading from Chiltern has surface water present due to a blocked drain and missing gully grating. Issue reported to Blockbusters to attend site by 30/11/2016

Scoring

All elements of inspection are scored 1 – 4 then scores are combined to produce an average figure.
Level A (Excellent) – 3.8-4.0
Level B (Good/Very Good) – 2.8-3.7
Level C (In need of some attention) – 2.0-2.7
Level D (In need of urgent attention) – 1.9-0

Average score following inspection for Malvern is **Level B** standard