Estate Walkabout Inspection at Quantock
Inspected on 25<sup>th</sup> April 2017

The grade following the inspection for Quantock is **Level B** standard

**Inspection carried out by:**
C Judge - South Essex Homes Estate Services Team Leader
H Hamilton – South Essex Homes Tenancy Services Officer
S Bromley – South Essex Homes Programme Delivery Maintenance Inspector

**Outcome of inspection:**

**Caretaking Services**
- Marks and paint present on the stairwell, some marks present on the communal walls and ceilings.
  To be removed where possible by Caretaking Services during next site visit.

- Some hoppers require cleaning.
  To be completed by Caretaking Service during next site visit.

**Repairs**
- Ground and 1<sup>st</sup> floor stairwells and soffits damaged by graffiti.
  Order raised on 25/04/2017 Order No: 6867260/2 for Kiers to attend.

- 5<sup>th</sup> floor dire door vision panel is broken.
  Order raised on 25/04/2017 Order No: 6837260/1 for Kiers to attend.

- 3<sup>rd</sup> floor pressure release is running.
  Customer Services to raise an order with Aaron Services for one property.

**Scoring**
All elements of inspection are scored 1 – 4 then scores are combined to produce an average figure.
- Level A (Excellent)– 3.8-4.0
- Level B (Good/Very Good)– 2.8-3.7
- Level C (In need of some attention)– 2.0-2.7
- Level D (In need of urgent attention)- 1.9- 0
Average score following inspection for Quantock is **Level B** standard