


Case Study of South Essex Homes

South Essex Homes is committed to improving communities and reducing residents fear of crime and anti social behaviour

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| Team and lead officer | SMAART Roger Robinson |
| Name of event | Partnership talk on safety |
| Date of event | July 2008 |
| Summary of event  | <p>Joint talk with Essex Police Neighbourhood Specialist Police Officer to sheltered housing residents to improve their feeling of safety, and to reduce their fear of crime and anti social behaviour. Subject matters included keeping safe at home, keeping safe elsewhere, reporting crime and dealing with anti-social behaviour.</p> |
| Intended outcome  | <p>Reduction of fear of crime and anti social behaviour The presentation acted as an opportunity to reduce residents' fear of crime in presenting a realistic overview about local crime and asb.</p> <p>How to stay safe Crime prevention advice and exchange of practical ideas to help stay safe</p> <p>Who to report information to Emphasis on use of Emergency Police 999 calls and alternative numbers to report other incidents to police/South Essex Homes and SMAART</p> |
| Actual outcome | <p>Can you put something about residents comments? Residents were pleased to meet local Police Officer and felt reassured that they are not forgotten and that someone cares about their concerns. Those that attended felt this was very helpful. Appropriate crime prevention information leaflets and accessories (pens, key rings & purse chains) were given to the attendees</p> |

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| <p>Resources involved</p>  | <p>Venue Talk held at sheltered housing scheme common room</p> <p>Refreshments were laid on by the resident warden</p> <p>Staff time 3 hours</p> |
| <p>Examples of feedback (explain where/who you will feed the results of the event/project etc to)</p> | <p>Will be fed into ASB Focus Group An update will be passed to Resident Involvement Group and the ASB Focus Group so that other schemes can be offered a similar joint-presentation. It would be appropriate to repeat this talk annually</p> |
| <p>Received by Supported Housing Manager</p> | <p>Signed:</p> <p>Date:</p> |
| <p>Received by Service Improvement Manager</p> | <p>Signed:</p> <p>Date:</p> |
| <p>Lessons learnt</p> | <p>I think it is also appropriate for Resident Involvement Officers attend these presentations. It would also be appropriate for a feed-back to be passed to Sheltered Housing management.</p> |