

South Essex Homes have been doing some work recently to clarify the things that are important to us as an organisation.

This is outlined in our Mission Statement:

Working together to:

involve Residents

invest in decent homes

improve services

and build strong, proud communities

We also need to understand the important values which should support the Mission Statement and will guide the way we behave and conduct our business on a day to day basis. The values are what we stand for in achieving our mission.

Based on work taking place around the organisation, resident involvement with the Customer Services Strategy and existing plans, we have come up with the following values:

South Essex Homes stands for;

- Customer Focus
- Excellence
- Efficiency
- People
- Sustainability