



southessexhomes

working together

Safeguarding Children Policy 2011 - 2013

Date published : April 2011

Date to be reviewed : March 2013

South Essex Homes – Keeping you informed

www.southessexhomes.co.uk

0800 833 160

[Content](#)

1. Introduction and scope

2. General policy statement

3. Corporate Aims and Objectives

1.0 Introduction and scope

The purpose of this policy is to clearly define South Essex Homes' commitment to the Safeguarding of Children and Young Persons to provide guidance to staff, volunteers and contractors who come into contact and or provide services to

residents on behalf of this company and/or in co-operation with other partner agencies. This policy does not effect or remove partner agencies and contractors statutory and legal obligations to adopt their own operational policies and procedures to support safeguarding and information sharing protocols.

2.0 General Policy Statement

It is the policy of South Essex Homes to ensure that in line with the Local Safeguarding Children Board (LSCB) guidance and SET (Southend, Essex and Thurrock) Children Protection Policy , that in all its activities there are proper and effective processes in place to support staff, volunteers, contractors and our customers in safeguarding the welfare of children and young persons. South Essex Homes recognises that all children and young persons have the right to be protected from abuse and takes seriously its responsibility to protect and safeguard the welfare of children and young persons known to them who are suffering or at risk of suffering significant harm and will:

- Respond swiftly and appropriately to suspicions or allegations of abuse.
- Have clear published and communicated processes for addressing concerns.
- Provide feedback in relation to achieving targets within Serious Case Review Action plans
- Train staff and volunteers in recognising abuse and action to be taken.
- Provide residents, staff and others with an opportunity to voice concerns.
- Share information in line with multi-agency information sharing protocols.
- Maintain effective links and joint working protocols with statutory authorities and partner agencies.
- Maintain safe recruitment processes.
- Nominate a Safeguarding Champion as Designated Officer with responsibility for dealing with all allegations or suspicions of abuse.
- Review and revise this policy and procedure as appropriate.
- Enable all stakeholders to be involved in developing and reviewing the service and support we will provide.

3.0 Corporate Aims and objectives

This policy links to South Essex Homes' aim to 'Further develop our contribution to local neighbourhoods to improve the quality of life for our residents'.

Bengali

যদি আপনার মাতৃভাষায় এই ডকুমেন্টটির একটি কপি পেতে চান অথবা যদি আপনি আমাদের সাথে যোগাযোগ করতে চান তাহলে অনুগ্রহ করে নিচের নম্বরে ফোন করুন। আমাদের টেলিফোন অনুবাদক আছেন যারা আপনার প্রশ্নের উত্তর দিতে পারবেন।

Albanian

Nëse dëshironi një kopje të këtij dokumenti në gjuhën tuaj ose nëse dëshironi të na kontaktoni, ju lutemi telefononi në numrin e mëposhtëm. Ne kemi përkthyes nëpërmjet telefonit të cilët mund t'iu përgjigjen pyetjeve tuaja.

Gujarati

જો તમારે આ દસ્તાવેજની નકલ તમારી પહેલી ભાષામાં જોઈતી હોય, અથવા જો તમારે અમારો સંપર્ક સાધવો હોય, તો નીચે આપેલ નંબર ઉપર કોલ કરો. અમારી પાસે અનુવાદકો છે, જે તમારા પ્રશ્નોના જવાબ ફોન ઉપર આપી શકે છે.

Cantonese

如果你想要一份中文譯本，請撥打以下號碼與我們聯絡。我們有翻譯人員透過電話來解答你的提問。

French

Si vous souhaitez obtenir une copie de ce document dans votre langue maternelle ou si vous souhaitez nous contacter, veuillez téléphoner au numéro indiqué ci-dessous. Nous avons des traducteurs qui peuvent répondre au téléphone à vos questions.



0800 833 160

This document is also available in large print, on audio tape or CD, Braille or on CD rom. Please contact the number above and this can be arranged for you.

For more information about this document please contact us

**Write to us at; South Essex Homes, Civic Centre, Victoria Avenue,
Southend on Sea, SS2 6FY**

Phone : 0800 833 160

Minicom : 0800 833 162

Email: customerservices@seh.southend.gov.uk

Visit: www.southessexhomes.co.uk